

Office of the Electricity Ombudsman
(A Statutory Body of Govt. of NCT of Delhi under the Electricity Act, 2003)
B-53, Paschimi Marg, Vasant Vihar, New Delhi – 110 057
(Phone No.: 32506011, Fax No.26141205)

Appeal No. F. ELECT/Ombudsman/2015/674

**Appeal against the Order dated 18.12.2014 passed by the
CGRF–TPDDL in CG.No.6236/09/14/SMB.**

In the matter of:

Shri Jai Prakash - Appellant

Versus

M/s Tata Power Delhi Distribution Ltd. - Respondent

Present:-

Appellant: Shri Jai Prakash was present in person.

**Respondent: Shri Vivek Singh, Sr. Manager (Legal) and
Shri Sandeep Kumar Tiwari (A.M.) attended on
behalf of the TPDDL.**

Date of Hearing : 04.02.2015

Date of Order : 05.02.2015


ORDER NO. OMBUDSMAN/2015/674

This is an appeal filed by Shri Jai Prakash, Kh. No.51/2, Ground Floor, Near Fauji Timber, Burari Extension, Delhi, against the Consumer Grievance Redressal Forum – Tata Power Delhi Distribution Limited (CGRF – TPDDL) order dated 18.12.2014 in which his allegation of meter running fast and subsequent request for quashing of the demand raised by the TPDDL (DISCOM) has not been agreed to on the ground that the accuracy of the meter was checked by the DISCOM as well as by the ERDA (Electrical Research and Development Association). After checking

this, the meter was found within permissible limits. Hence, the reading recorded was found as per consumption and the bill was also found payable by the complainant.

A hearing was held on 04.02.2015. Both the parties were heard. It is evident from the records that third party testing of the meter had been done from ERDA. No other circumstances exist to contradict this report. Accordingly, in view of the meter having been tested twice, there is no rationale for the appeal.

The appeal is, therefore, dismissed and the case is closed.


(PRADEEP SINGH)
Ombudsman

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February, 2015